Script Writer / Workflow Solutions Analyst

We are excited about welcoming a Script Writer / Workflow Solutions Analyst to our incredible team. If you love working closely with customers to identify needs and design workflow solutions that transform their processes, this could be a great role for you.

Our Workflow Solutions Analysts are hands-on and wear multiple hats. This multi-disciplinary role crosses between business analysis, process engineering, software development, and project management. We are looking for someone who is skilled in some of these areas and looking to grow in others.

In addition to putting your knowledge of Java and/or SQL to use, being adaptable and comfortable in an environment where the next right step isn't always well-defined, our ideal candidate is a:

- <u>Solutions finder</u> who thrives on building long-term client relationships and developing solutions to their challenges.
- <u>Fast learner</u> who is passionate to learn about our industry, products, and data models; someone who seeks out learning and isn't shy about diving into unfamiliar and complex territory.
- <u>Self-starter</u> who focuses efforts on business value, aligns with leadership on direction and priorities, proposes and drives improvements, works well in a fast-paced environment, and takes ownership in their area of expertise. Our super stars are not afraid to ask questions and take initiative; they don't wait for others to drive their work.
- <u>Collaborator</u> who can work closely with others to understand problems and deliver results; someone who loves to work in parallel with others, helping and learning from one another.
- <u>Mentor</u> who shares knowledge, documents best practices, creates training materials and trains others on relevant tools, processes and best practices.

Who are we?

Enrich is improving our customers' productivity and business processes with our enterprise fleet management solution, Enrich, and our business process management platform, Enrich Workflow Solutions. We provide our customers with a complete solution that reduces costs, and delivers efficiencies in their operations, giving them a strategic advantage. Our strong teamwork, expert consultation, technical expertise and hard work allow us to enjoy enduring relationships with many customers.

We are passionate, creative, efficient, humble and collaborative professionals. Our thriving company has been a local success story for 30 years. We are headquartered in Calgary with distributed teams across Canada and the US, and have customers in North America, Australia, and Europe.

There are so many great things about being part of Enrich:

- Stability of an established, successful company – we celebrated our 30th year in business in 2020 – combined with a small company culture of innovation, collaboration and comradery
- Visibility and access to senior leadership
- Opportunity to work on a variety of projects and systems
- Latitude to search for and implement improvements and innovations
- Work with a team of brilliant experts who love to help each other
- Both in-office and work-from-home options exist currently

Enrich Software Corp.   500, 4838 Richard Road S.W., Calgary, Alberta T3E 6L1
Phone: (403) 297-1690   Fax: (403) 297-1699   Website: www.enrich.ca
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What will you do?

- Create new solutions through analyzing, documenting, planning, designing, creating, and training for Workflow Solutions.
- Learn and extend the library of components used in Workflow Solutions (components are developed using Java, SQL, and JavaScript).
- Become an expert in Workflow Solutions, implementing and improving each solution.
- Serve as project lead or in a supporting role in multiple engagements (implementations, enhancements, new products).
- Work with customers and project teams to develop, troubleshoot, and test software solutions.
- Successfully manage relationships with clients and stakeholders, delivering excellent customer experiences.
- Administer maintenance & second level support for deployed solutions.
- Leverage business knowledge and expertise to identify opportunities for process improvements.

Essential skills, qualifications, and experience

- Minimum 3 years of client facing experience
- Minimum 3 years working with complex databases
- Knowledge of Java (or other object-oriented programming language), JavaScript, and/or SQL
- Knowledge of software engineering fundamentals, including data structures, testing, and debugging
- Excellent verbal and written communication skills
- Positive and cooperative attitude
- Experience/skills in analyzing requirements and communicating them clearly
- Love for learning the intricacies of a domain
- Strong project management skills: defining scope, establishing priorities and timelines, escalating problems, managing risks, coordinating resources, communicating statuses, managing deliveries
- Strong working knowledge of Mac OS and Microsoft Windows (Excel, Word, PowerPoint)
- Bachelor's Degree in Math, Physics, Computer Science, Computer Engineering, or other science degrees that involve programming, or equivalent experience with fleet management software, ERP, or financial accounting systems
- 2+ years in a Developer or Software Analyst role
- Ability to travel as needed (US, Canada, United Kingdom)

Nice-to-have skills and experience

- Experience in the following domains: transportation, truck lease/rental, fleet management (e.g. TMW, Mcleod), shop management, material accounting, financial accounting, ERP (e.g. SAP, JDE)
- Development experience with persistence frameworks, such as Hibernate and MyBatis
- Development experience with ExtJS or another JavaScript UI platform, IBM i (AS 400)
- Experience designing and developing business process applications, (re-)engineering, modelling notation, and execution, such as BPMN and BPEL
- Experience in project management and software implementation
- Experience with JIRA
- Experience with GIT
- Experience with operating systems Linux or Unix

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